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Culture Book

CULTURE BOOK

What you will read in this book

This book is a collaborative project and its purpose is to bring you closer to the modulus culture, values and history.

If you are reading this, you are part of this story.

The culture book provides information on what you can expect from us and will help you get to know better the way we like to work.

We have grown a lot in recent years and we want our culture to be reflected in our growth.

So if you want to get to know us better, you are in the right place!

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The story of modulus

modulus was founded in 2007 by 4 friends, who were full of ambition and passion for technology.

Initially, we were involved in computer networks, IoT, and automation. Still, as soon as we started experimenting with telecommunications technology, we realized there was no going back.

We considered that the telecommunications industry still had many development opportunities. So we set a dominant goal to create a new telephony experience, free from the limitations of conventional fixed telephony. And we did it!

After more than 10 years of experience, we continue to follow an ever-increasing trend in next-generation telecommunications. We feel proud to be the No1 VoIP Telephony Provider in Greece.

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Our culture

There’s no better investment than investing in people.

Through our culture book, you can discover our own daily life as well as the inner workings of our company. We aim for you to get to know our values, corporate culture and the teams that make up our company.

We want you to become part of modulus and to know what is happening.

At modulus, good ideas trump job titles, years of experience or internal politics. We have built an ideal work environment where anyone can reach out to anyone, ask for help and receive it, regardless of position or seniority. We want our partners to realize their professional dreams and develop, which is why our partnerships are based on trust and freedom of expression.

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We believe in our people, so working at modulus means flexibility, trust and being part of a community.

We offer our team a welcoming work environment that respects diversity and balances professional and personal life.

We are constantly improving our internal processes and communication and are always open to feedback to offer our team the best working conditions.

In addition, we have a growth mentality and want to offer our team members personalized opportunities for learning and development.

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How we work

Our priority is the balance between our professional and personal lives.

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We strictly observe our working hours so employees have the necessary time for their personal activities, with autonomy and freedom.

At the same time, we have established remote working as, for various reasons, it serves most employees. We want to be flexible and supportive so that every employee can choose the most efficient condition for their professional and personal life, always with respect and trust.

In addition, the company takes care of the well-being of its employees, with benefits aimed at boosting morale and increasing their productivity in a place that cares for and is constantly interested in them.

For example, the company provides employees free online mental health sessions, medical insurance, a competitive salary package, a flexible remote policy, bonding events, etc.

Our vision

Our vision is to develop and maintain our leading position in the telecommunications market, offering perfect solutions to our subscribers. We have created a working environment where respect, teamwork, trust, and a customer-centric approach prevail to achieve this.

We have managed through remote working to maintain our relationships, our friendliness, and at the same time, our professionalism. Besides, at modulus, we constantly adapt to changes and do our best to provide our employees with the working environment they desire without altering our relationships.

At the same time, as a success of our good working relations we have managed, and continue to work on it, to provide the best service to our customers.

We always aim to be able to have personalized contact with them and to ensure excellent response times to their requests.

Our mission

We aim to develop our activity to be inextricably linked with the development of our customers' activities. That is why our mission is to provide technically sound and innovative solutions that contribute to reducing the operating costs of businesses and are immediately adapted to the market's ever-changing demands.

At modulus, we are constantly trained to provide the best possible result to our customers and find solutions to their concerns and needs.

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Our values

Respect

We are always open to dialogue, with absolute respect for the needs of our customers and partners, and through this process, we make sure we become better and evolve.

Integrity and Honesty

We have clear goals, policies, and conditions, which we communicate directly and openly. We work with ethics and transparency in what we do, believing that trust is cultivated with honesty and integrity.

Customer-Centric Approach

All these years, we have remained faithful to our vision! We have established a customer-centric approach, as our priority is to offer the best services professionally. We want to be a model for our partners and customers at the level of service, building quality and long-term relationships of trust with them.

Initiative & Teamwork

We encourage our people to create, dare and grow through their work, providing them high quality, non-discriminatory work environment. We are constantly strengthening and enriching the culture of modulus based on common goals and team spirit and giving space to new ideas and initiatives.

CULTURE BOOK

Get to know the modulus teams.

- Technical Support Department
- Customer Support Department
- Sales Department
- Marketing Department
- Accounting Department
- Human Resources Department
- System Administrator Department
- Software Development Department
- Wholesale Department

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Corporate social responsibility

Our culture could not lack reflection but also the need to act on the problems that concern the planet.

At modulus, we try to stay active and responsive to society's needs. We always focus globally on the problems for this reason and want our actions to concern people, the environment, and animals.

As a company, we want to contribute to the valuable work produced by people and organizations with a vision for a better tomorrow.

See some of the organizations we have supported by clicking here.

Start your career at modulus

- ## Not a member of our team yet?

  Please take a look at all the open jobs here.

- ## Need help to find a job that suits you?

  We are always looking for people with unique skills. Please send us your resume to hr@modulus.gr, and we will contact you when we have a job that meets your expectations.

Send your CV

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We want you to know what is happening

Find us on social media and be the first to know about our company's news.

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Thank you

The modulus team