Record of Changes to the Terms of Electronic Communications Service Provision

No.	Previous terms	New terms	Type of Change	Material Change
1	Article 7.2	Article 2.2	**Amendment**	The rules governing notification and termination without penalty in the event of price increases are amended. The Subscriber may now terminate the agreement without penalty within up to 2 months of notification where billing is monthly, or within 3 months where billing is bimonthly. It is also clarified that the addition of a free package or a package requiring the Subscriber's explicit consent does not constitute an amendment to the contractual terms.
2	Article 7.1	Article 2.1	**Addition**	An explicit right is introduced for the Subscriber to request that their bill be provided either in paper or electronic format.
3	Article 7.12	Article 2.12	**Material amendment**	The previous specific provision for service suspension referring to a threshold of €300 is abolished and replaced with a system under which the Subscriber is notified upon reaching 80% and 100% of the allowance included in their tariff plan/package. The provision also introduces the option to set, remove, increase or decrease an individual maximum spending limit, as well as to enable automatic service suspension.
4	No corresponding standalone provision existed	Article 2.15	**Addition**	A specific provision is introduced governing charges for Premium Rate Services (PRS) and the related number ranges 11XXX, 14XXX, 198XX, 901, 909, 806, 812, 825, 850 and 875. These number ranges may be amended by decision of the Hellenic Telecommunications and Post Commission (EETT).
5	Article 6.3	Article 1.3	**Addition of a submission method**	In addition to submission by letter and email, the option to submit a termination request electronically is expressly introduced.

No.	Previous terms	New terms	Type of Change	Material Change
6	No corresponding standalone provision existed	Article 3.9	**Addition**	It is expressly stipulated that the Subscriber has the exclusive right to use the telephone number for the duration of the Agreement. Upon termination of the Agreement, this right automatically reverts to the Company, which may assign the number to a third party in accordance with applicable law.
7	No specific reference existed	Article 4.1	**Addition**	A provision is introduced stipulating that information on core products, services, tariffs and contractual terms for end users with disabilities is made available through the Company's website.
8	No corresponding specific provision existed	Article 5.11	**Addition**	An obligation is introduced to notify the Subscriber immediately of any change to their telephone number that is not initiated by the Subscriber. The Company must either ensure that the old and new numbers operate simultaneously, free of charge, for a reasonable period, or, upon request, provide a recorded announcement informing callers of the number change for a period of 6 months, free of charge.
9	No corresponding standalone provision existed	Article 6.9	**Addition**	It is clarified that the Subscriber is entitled to access only communication data relating to the Subscriber personally, in accordance with the legislation in force.
10	Articles 8.1–8.4	Article 7.1	**Deletion / replacement**	Articles 8.1–8.4 contained extensive standalone provisions governing data security, processing, data subject rights and recipients. The detailed personal data provisions previously included in the General Terms and Conditions are no longer reproduced in the body of the Terms. Instead, it is stipulated that the Agreement is governed by a separate Privacy Policy, which is incorporated into the Agreement as an integral part thereof. The specific provisions concerning itemized bills and the notification of other users are retained in Articles 7.2–7.3.

No.	Previous terms	New terms	Type of Change	Material Change
11	Article 9.2	Article 8.2	**Deletion and new addition**	The former Article 9.2 provided for a procedure whereby a written, reasoned complaint could be submitted in cases of improper performance, potentially resulting in compensation or a refund following an investigation. This standalone provision is no longer reproduced. Instead, specific customer service telephone lines are introduced: 13813 for customer service and 13713 for fault reporting. Both lines operate 24/7, with a stated waiting time of up to five minutes.
12	No corresponding standalone provision existed	Article 11.5	**Addition**	A general provision is introduced stipulating that any notice from the Company may be delivered via the bill, electronically (e.g. by email), or by any other appropriate means.
13	Reference to Ministerial Decision 26634/924/3-5-2007	Ορισμοί, Άρθρο 12	**Update to Regulatory reference**	The reference to the NNS. is updated to refer to EETT Decision 966/2, Government Gazette (FEK) Series B, No. 5266/30 November 2020, as amended and in force from time to time.

Other, non-material changes:

- Correction of spelling, grammatical and typographical errors.
- Renumbering of articles and paragraphs.
- Restructuring and relocation of provisions to improve the organization of the text.
- Consolidation and standardization of the terminology used.
- Simplification and clarification of wording without changing the substantive content.
- Formatting and technical corrections to the text.

General Terms of Electronic Communications ~~Service~~Services ~~Provision~~

Between the Company under the name "**MODULUS ~~SOCIETE ANONYME~~ANONYMOUS TELECOMMUNICATIONS AND ~~INFORMATICS~~INFORMATION COMPANY**", located in ~~Chalandri~~ Halandri ~~Attiki~~Attica**, 311 ~~Mesogion~~ Messogeion Street~~Ave.~~, ~~T.K.~~P.O. Box: 152 31**, with ~~Tax Registration Number~~VAT**: 998301677, ~~Athens~~ Tax Office**: KEFODE ATHENS ~~for Commercial Companies~~**, phone number: 2152151500** a lawfully licensed Telecommunication~~s~~ Service Provider ~~with the Company's registered office~~with A.M.: 08-388 (hereinafter referred to as "the Company") and the Subscriber with the ~~information on~~details indicated in the previous pages of ~~the present~~this Application (hereinafter referred to as "the Subscriber"), **have been agreed and mutually accepted the following**:

~~6~~ 1. DURATION OF THE ~~CONTRACT~~AGREEMENT AND TERMINATION CLAUSE

~~6.1~~ 1.1. The validity of the ~~Contract~~ Agreement ~~starts from~~shall commence on the date ~~of activation of~~ the Electronic Communications Services ~~are~~ activated. The activation of Electronic Communications Services may ~~be dependent~~depend on the actions of the relevant ~~Agency~~ Entity / Organization, which is required to act within the timeframe~~s~~ ~~set~~ established by the applicable legislation. ~~For this reason~~Therefore, the Company ~~is not responsible~~shall not be held liable for any delay~~s~~ ~~on the part of the Agency / Agency~~caused by the Operator/ Organization ~~regarding~~ in relation to the activation of the Service.

~~6.2~~ 1.2. This ~~Contract~~ is ~~of~~ for a fixed ~~duration~~term, with ~~the~~ a duration ~~indicated~~ specified in the ~~scope of the~~ Application signed by the Subscriber, of which this Agreement forms an integral part ~~of which is the present Contract~~. Upon the ~~date of~~ completion of the initial Contractual term, the ~~Contract is~~Agreement shall automatically renew~~ed~~ for ~~a certain period~~an additional fixed term of 12 months, ~~at the same time as~~concurrent with the Subscriber's ~~has paid~~payment of the annual ~~charges~~ usage fees for ~~the use of~~ all ~~services~~ Services previously received ~~subscribed by the Subscriber pursuant to this Contract previously~~under this Agreement (if such ~~services~~ Services ~~incur that~~are subject to such a fee) , ~~Unless~~ unless either the Subscriber or Company ~~requests in writing~~provides written notice requesting non-renewal ~~that the Contract be not renewed~~ prior to ~~its Contractual expiry~~the Agreement's termination date. ~~Also~~Additionally, upon ~~a~~ prior written request to the Company, the Subscriber may request~~, upon completion of the~~ renewal of the ~~Contract~~Agreement~~,~~ for a ~~period of~~further 12 month~~s~~ period for only ~~for~~ a subset of the ~~services~~ Services previously received ~~under it~~. In the event that the ~~services~~ Services received by the Subscriber do not ~~result~~ incur ~~in~~ an annual ~~user charge~~usage fee, the Agreement shall automatic~~al~~ly renew~~al of this Contract occurs~~ without ~~any~~ further condition~~s~~ upon completion of the ~~Contractual~~ initial term. The ~~term of~~ automatic renewal for a ~~period~~ fixed term of 12 months ~~is valid~~will apply under the same conditions each time the Contract~~ual Term~~ expires, regardless of whether it ~~originates~~ follows from the original ~~Contract~~ Agreement based on the ~~duration~~ term selected by the ~~subscriber~~ Subscriber or from subsequent automatic renewals~~.~~. The Subscriber ~~is~~ shall remain fully responsible for the ~~full~~ payment of all charges ~~resulting~~ arising from the provision of the Electronic Communications Services until ~~their final~~the permanent termination of the Agreement.

~~6.3~~ 1.3. The Subscriber may terminate ~~the Contract~~this Agreement at any time ~~and~~, ~~prior to its expiration,~~ without ~~further~~ written notice~~, upon written notice~~ to the Company~~,~~. ~~which~~ Such notice shall be deemed ~~to be~~effectively immediately ~~applicable~~ upon ~~its~~ receipt, unless the Subscriber ~~requests a different time of entry into force Complaint~~specifies a later effective date for termination. The request shall be made by letter or e-

mail or by electronic submission of the request, at the subscriber's option. In the event of termination ~~of the Contract~~ by the Subscriber without fault of the Company, or by the Company due to the ~~Subscriber's~~ fault of the Subscriber, before the ~~Contractual~~ contractual ~~termination of this Contract~~expiration date, the Subscriber shall, in addition to ~~the payment of its accounts until the moment of termination of the complaint~~paying any outstanding bills up to the effective date of termination, also pay ~~to~~ the Company a Disconnection Fee, the amount of which is ~~set~~ specified in the current Price List~~,~~ (currently ~~amounting to~~ € 0.00), ~~once~~ payable in a lump sum. ~~Prepayments of fixed fees~~Prepaid fixed charges shall be ~~are~~ offset against the Company's claims ~~due to~~arising from the early termination of the ~~Contract~~Agreement. In the event ~~of submitting to another provider of a request for~~that a portability request is made to another provider, the Subscriber ~~undertakes to pay in full the~~agrees to settle the final ~~account to be issued for the services~~bill for Services received from the Company ~~until the date of the handling of the request for portability~~up to the date of processing the portability request.

~~**6.4**~ **1.4.** ~~The charges~~Charges for the secondary assignment or renewal of the right to use ~~ESA~~ numbering resources of the National Numbering Plan (NSA) of Greece, ~~the~~ charges ~~associated with the handling of requests for portability~~related to the processing of portability requests, ~~as well as the~~and charges for ~~services~~ Services provided ~~over a~~for a fixed ~~period~~ term (~~indicative and non-limiting~~including but not limited to, modulus InBundle, panhellenic InBundle, ~~InBundle,~~ InTrunk, InNumber, vPBX, web2Call) are ~~a lump sum paid~~one-time payments for the ~~specified~~ fixed duration of the ~~Contract~~ Agreement and ~~no fixed~~are not recurring charges~~,~~. ~~so~~ Therefore, the Subscriber ~~cannot claim the~~shall not be entitled to a refund, in whole or ~~of~~ in part, ~~or all of the money in case~~of any amounts paid in related to these charges in the event of expiration, termination or cancellation ~~(solution or terminated in any way)~~ of the ~~Contract~~Agreement, in any manner.

~~**6.5**~ **1.5.** If the activation of the Telecommunications Connection proves to be technically impossible, the Company will immediately ~~notify~~ inform the Subscriber and this ~~Contract~~ Agreement will become invalid.

~~**6.6**~ **1.6.** In ~~the event~~case that the ~~Contract~~ Agreement is concluded at a distance or ~~off-premises~~away from the store, the Subscriber has the right to withdraw from this Agreement without ~~charge~~ penalty ~~from the present~~ within fourteen (14) calendar days from the date of its conclusion. However, the Subscriber may request the immediate performance of this Agreement, provided that the Subscriber provides written consent to waive the right of withdrawal. ~~of its creation or from the activation of the electronic communications services requested, provided that it is signed at the same time By activating them.~~ If the Subscriber has already used the Services and incurred charges prior to exercising the right of cancellation, he/she shall remain liable for the full payment, and the Company shall have the right to offset any outstanding charges against any refund due as a result of the withdrawal. ~~In the case of the drawing of~~If the Agreement is concluded ~~the relevant Contract~~ at a distance, ~~this~~ it will be sent electronically to the Subscriber by the Company ~~to the Subscriber by electronic means~~ , and will be accompanied, for the Subscriber's convenience ~~of the Subscriber~~, by the relevant withdrawal form.

~~**6.7**~ **1.7.** At the end of the first year, the Company reserves the right to ~~proceed unilaterally to the termination of the Contract~~terminate the Agreement, ~~inter alia in the event that~~including but not limited to cases where the Subscriber ~~does not use his~~has not used its services for a ~~continuous~~ period longer than ~~or equal to~~ six months or more. In ~~this~~ such cases, any ~~pre-paid~~ fixed ~~fees~~ charges paid in advance (~~but not lump-sum usage fees paid for the duration of the Contract or~~ excluding one-time usage feed for the duration of the Agreement or amounts paid for the pre-purchase of billing units) ~~are~~ will be refunded to the Subscriber.

~~6.8~~ **1.8.** The Company, ~~Without~~ without prejudice to all its other rights, ~~the Company~~ may~~, in addition, promptly and indemnify you for this present,~~ also terminate this Agreement immediately and without liability upon notice~~,~~ in any of the following circumstances: ~~A~~a) ~~If~~ In the event that the Subscriber ~~does not~~fails to comply with any of ~~these~~ the terms of the Agreement, or ~~With~~ with any other terms or ~~Contracts~~ agreements between the Subscriber and the Company, or its distributors, agents, affiliates or resellers, ~~and non-compliance~~ or if the Subscriber's failure to comply constitutes an ~~unlawful~~ illegal act. ~~The~~ In such cases, the Company may ~~in this case~~ seek ~~any positive or~~to recover any consequential or incidental damages ~~suffered~~ resulting by the ~~un~~Contractal improper use of ~~such services~~the Services. ~~B~~b) In ~~case~~ the event of non-payment of overdue debts, immediately after the ~~expiry~~ expiration of the sixty (60) ~~days~~ day period following from the temporary ~~interruption~~ suspension, and after ~~the notice~~notification to the Subscriber ~~has been notified~~. ~~C~~c) ~~In the event of Bankruptcy of~~If the Subscriber enters into bankruptcy, insolvency, or any other similar situation, whether or not ~~an application has been made~~a petition has been filed, ~~if the Subscriber~~and becomes insolvent to its creditors. ~~D~~d) If the Subscriber ~~permits himself / herself to carry out operations that~~allows or takes any action that may ~~result in the risk of~~impair the provision of Electronic Communications Services. ~~E~~e) ~~If~~ In the event that the License ~~for any reason~~ is revoked, ~~expired~~terminated, canceled, or partially or fully modified ~~in whole or in part~~for any reason. ~~F~~f) If the ~~Connection~~ Subscriber's connection causes technical ~~problems of~~issues with the operation of the Telecommunications Network or the ~~telecommunication~~ networks of other ~~Providers~~providers.

~~7~~ 2. ~~SUBSCRIPTION~~ SUBSCRIBER CHARGES ~~-~~ – PAYMENTS TERMS

~~7.1~~ **2.1.** For the provision of Electronic Communications ~~and Telecommunication~~ Services and the Telecommunications Connection, as well as for any other charges, the Subscriber ~~is charged~~shall be billed according to the Company's current ~~Pricelist~~Price List, which is ~~published~~ available on the Company's website per Service: VoIP Numbering, vPBX, and detailed call charges. ~~An~~ The Company will issue an electronic ~~account~~ bill ~~will be issued by the Company~~ at regular intervals, ~~of no more than~~not exceeding two months, ~~including all subscriber~~which will detail all charges incurred by the Subscriber ~~for~~ during the period from the ~~next~~ day ~~of~~ following the last ~~subscription~~ day covered by the previous bill to the date of issue. This bill will include ~~with~~ a detailed ~~description The maturity date of the payment and, if applicable, any previous unpaid balance~~breakdown of the charges, the payment due date, and any outstanding balance from previous bills, if applicable. ~~This account constitutes~~The bill shall serve as a legal tax document, and the Company will not issue any other form ~~for the confirmation~~of certification for ~~of~~ the debts ~~included in the account~~listed in the bill, except its exact copies in ~~case~~ the event of loss. The subscriber has the right to request to receive his/her invoice on paper or electronically.

~~7.2~~ **2.2.** The Company reserves the right to ~~adjust~~ amend the current ~~Price List~~pricelist. ~~if this is implied, but not limited to, the economic conditions of the telecommunications market, the cost of providing the Services to the Subscriber, inflation, and the rules of fair competition or other circumstances Which make it unnecessary to change the current Pricelist. Any change in the Pricelist prices that implies a higher monetary charge for the Subscriber than the one previously applicable (excluding the cases of modification of the Pricelist due to the addition of invoices for new services or in cases of tariff increases for services not subscribed by the Subscriber under this) Shall enter into force only if the Subscriber has been informed at least one (1) month prior to its application through the above Web Site of the Company with notice At a conspicuous point thereof and by reference to an obvious point of the printed and / or electronic account, depending on the individual way of sending it to the Subscriber, or in any case in exactly the same way as the Subscriber is informed about the issue of the account Or even by sending an e-mail to the address that the Subscriber has declared to the Company as an email address so that in any case the timely provision of the~~

~~above information is guaranteed.~~= The ~~subscriber~~ Subscriber ~~is entitled within the one-month deadline to oppose by any appropriate means the above change of the Price List and to~~has the right to terminate the existing ~~Contract~~ Agreement between him / her and the Company without prejudice, within two (2) months after being notified of a price increase, if the billing cycle is monthly, or within three (3) months if the billing cycle is bimonthly. For the purposes of the above, the modification of the contractual conditions does not include the addition of an additional service package to the existing package: a) at no charge, or b) at a charge, with the Subscriber's express consent. ~~Upon expiry~~After the expiration of the above ~~one month~~ period, the Company ~~is entitled~~shall have the right to apply the relevant change to its ~~Price List~~pricelist, ~~assuming~~ subject to the Subscriber's consent.

~~7.3~~ **2.3.** ~~Specifically for the~~In particular, in the case of adjustments ~~of~~ to: (a) ~~external~~ international telephone tariffs and (b) national calls to destinations ~~of different~~other than geographic numbers and mobile numbers (~~indicatively,~~including, but not limited to, short codes, multimedia information numbers, ~~increased billing~~and premium rate numbers), ~~The~~ the Company's obligation to inform the Subscriber~~s~~ by other means prior to the ~~application~~ implementation of the new ~~charges~~tariffs~~, except for~~ is limited to the obligation to publish ~~the~~ such ~~re~~adjustments i) on the Company's ~~Web site~~website, and ii) in the ~~Analytical Pricelist of Destination N~~Detailed Destination Price List. ~~Additions~~ Adjustments ~~to~~ in these categories are ~~additionally exempted~~also exempt from the Company's obligation to ~~allow~~ provide a notice period ~~of one (1) month~~ from the publication of the ~~updates~~ adjustments ~~until their application~~before they are applied to the Subscriber's ~~pricing~~bill according to article 2.2.

~~7.4~~ **2.4.** The ~~account is payable~~invoice is due for payment within the specified payment ~~deadline~~ period and ~~is~~ may be settled ~~in the following ways: a) Funds or through web-banking or automated trading machines at the following banks: EUROBANK ERGASIAS BANK - IBAN: GR65 026 0218 0000 82 0200 708 039, ALPHA BANK - IBAN: GR09 0140 2060 2060 0232 0000 446, PIRAEUS BANK - IBAN: GR60 0171 2740 0062 7404 0034 816, b) Via Paypal: Paypal Unique ID: telecoms@modulus.gr. C) Through the easypay platform of Piraeus Bank d) At Modulus offices from Monday to Friday 09:00 - 17:00.~~by the methods that are defined on the Company's website. It is ~~noted~~ understood that ~~any of the above~~regardless of the payment method~~s~~ ~~and if~~ chosen by the Subscriber, ~~does not imply any~~there will be no cost difference ~~and any~~or additional charge ~~of~~ to the Subscriber ~~in favor of the Company in addition to~~beyond the amount ~~of~~ indicated on the account. However, the Subscriber may~~, depending on the payment method he chooses, be charged with~~incur commissions or ~~expenses~~ charges in relation to the chosen payment method, ~~according to his own Contract~~as per the terms of their agreement with the~~se~~ relevant ~~credit~~ financial institutions or ~~paypal~~PayPal These commissions or charges are~~, which are however~~ not ~~defined or dependent on~~determined, ~~nor are they levied by,~~nor are they collected by the Company. ~~Delay in repayment of the account is subject to~~If the Subscriber fails to pay the invoice within the specified payment period, statutory default interest will apply, ~~reserving~~ and the Company~~'s~~ reserves the right~~s~~ to temporarily ~~and~~ or permanently ~~discontinue~~ suspend the provision of the Services. Payments for ~~prepaid~~ services provided ~~under a time schedule~~on a time-charge basis, including pre-purchased services, shall be ~~are~~ subject to the same payment terms as those ~~for the settlement of the accounts~~outlined in paragraph ~~7~~2.4, ~~with the~~ exception ~~of~~ for provisions ~~for~~ regarding late payments.

~~7.5~~ **2.5.** The Subscriber ~~will examine~~shall review the account and ~~will check~~verify the credit and debit entries ~~displayed~~ reflected therein and ~~will~~ shall notify the Company in writing of any ~~omission~~ discrepancies or error~~s~~ in the account. ~~After~~ If no objection is made by the Subscriber within ~~ninety~~ forty-five (~~90~~45) days from the date of ~~issue of the account~~issuance of the bill, the bill ~~without the objection being raised by the Subscriber, it is agreed that the account is considered~~shall be deemed accurate, and it will be assumed that the Company has correctly charged the Subscriber. The Subscriber acknowledges and agrees that the bills

and any other invoices issued by the Company, along with any copies and extracts thereof maintained electronically by the Company in its computerized systems, ~~it and~~ constitute~~s a~~ legal ~~instrument~~ evidence within the meaning of applicable law and shall be considered conclusive proof of the debt owed by the Subscriber in relation to the amounts specified therein, subject to the possibility of rebutting evidence.~~and document within the meaning of the A full proof of the Subscriber's debt for the full amount specified, of permitted reconciliation.~~ The Subscriber shall automatically be deemed in default on the balance of the account upon the expiration of forty-five (45) days, without the need for prior notice, and the outstanding balance shall immediately become due and payable.

~~7.6~~ **2.6.** In the case of using prepaid Electronic Communications Services, the Subscriber ~~pre-buys services~~makes a prepayment for Services provided on a time-charge basis. Prepayment ~~means~~ is understood as the advance ~~a pre-~~purchase of variable billing units, ~~that~~ which are consumed ~~at the time of the end~~upon the completion of each call, ~~and whose~~with the value of each unit ~~is set per call~~ being equal to the ~~billing~~ charge per second of speech for the called destination ~~being called~~. The number of billing units consumed for each ~~per~~ call ~~is equal~~shall correspond to the number of seconds of its duration. ~~The charging of a call~~Call charges may also depend on other ~~parameters~~ factors (~~indicative and non-limiting~~including but not limited to: call ~~initiation cal~~origination fees~~l~~ ~~specified~~ set by the caller for ~~instances of increased billing~~premium rate numbers or multimedia information numbers, any rounding, etc. ~~and so on~~) which ~~are~~ will always be explicitly ~~stated in the applicable Pricelist the company's~~detailed in the Company's current Tariff of Charges. The Subscriber ~~reserves~~ retains the right to ~~consume~~ use these units for a period of ~~twelve~~ twenty four (~~12~~24) months from the date of ~~registration of the~~ prepayment entry into the Company's Information Systems. After ~~that time~~this period, and ~~unless termination of the Contract~~in the event that the Agreement has not been terminated ~~(termination or termination in any way~~whether by dissolution or any other means), the Subscriber ~~will have to proceed to the pre-~~must repurchase ~~of billing~~prepaid units in order to ~~use billing~~ continue using billable ~~s~~Services ~~again~~. ~~The same shall apply~~This also applies in ~~the case of consumption~~event that prepaid units have already been consumed ~~before the present Contract is in force~~during the validity of the Agreement.

~~7.7~~ **2.7.** Without prejudice to any of its legal rights, the Company is entitled to unilaterally ~~suspend~~ interrupt the provision of Telecommunication Services to the Subscriber ~~due to its~~temporarily due ~~and due~~to overdue or unpaid debt to the Company, after the expiration of fifteen (15) days from the notification of ~~such~~ a relevant notice, ~~even Through~~which may be provided through the Subscriber's ~~his~~ account or by email.

~~7.8~~ **2.8.** Without prejudice to any of its legal rights, the Company is entitled to unilaterally ~~terminate~~ and permanently interrupt the provision of Telecommunication Services to the Subscriber due ~~to its due and due~~to an outstanding and overdue debt, ~~to the Company only~~ after the expiry of sixty (60) days from the temporary interruption of ~~the provision For~~services for the same reason, as described above, and if the Subscriber has not paid ~~his already due and due~~the overdue debt. The permanent ~~termination~~ interruption and disconnection of the Subscriber from the Telecommunications Network will occur without prior notice in case of fraud, or repeated ~~overdue~~ late payment, or non-payment of ~~accounts~~bills.

~~7.9~~ **2.9.** In ~~case~~ the event of temporary and-/-or permanent interruption of the Electronic Communications Services in accordance with the above, the Subscriber shall be~~is~~ obliged to pay in full all ~~the~~ outstanding ~~accounts~~bills, as well as any reconnection fees, in order to ~~reconnect~~ restore the connection ~~with~~ to the Telecommunications Network and ~~to reuse~~resume the use of the Electronic ~~Services~~ Communications Services. In the case of reconnection, the Company ~~is entitled to grant~~reserves the right to assign a new connection number to the Subscriber if six months have ~~elapsed since the termination of the~~

~~connection~~passed since the disconnection or~~,~~ ~~if,~~ in ~~the~~ case of a number ~~transferred~~ ported from another Provider, if the number has been returned to ~~this~~ that Provider and can no longer ~~Attributed~~ be reassigned by the Company to its subscribers.

~~7.10~~ **2.10.** In the event of transfer~~ring~~ of the Connection to another provider at the Subscriber's request, the Subscriber ~~will be charged~~shall be liable for the provision of the Electronic Communications Services by the Company until the time the line is transferred to the selected provider.

~~7.11~~ **2.11.** It is expressly agreed and ~~explicitly recognized~~acknowledged that the Company is ~~entitled to~~granted a unilateral right ~~under which the Company~~to determine, at its reasonable discretion, ~~determines a~~the ~~subscriber's~~ Subscriber's credit limit for ~~the making of~~ calls ~~per~~ on each telephone connection ~~held by~~maintained with the Company~~,~~ or ~~as a whole~~in total for all services ~~received from the Subscriber~~provided by the Company. Upon exhaustion of this credit limit, the Company ~~is~~ shall be entitled to issue the relevant ~~tax element~~invoice~~, as well as~~ and temporarily suspend the provision of ~~the Service~~services until ~~its~~ payment is made.

~~7.12~~ **2.12.** The Company is obliged to inform the Subscriber, both via its online application for connection management and via email or text message (SMS), in the event of exceeding 80% and 100% of the consumption of their service plan or prepaid service packages (voice minutes), for each individual service. ~~The~~ If the Subscriber ~~may, at the time of signing this Contract, choose whether or not to~~elects automatic~~ally terminate~~ termination of the paid service~~s~~ provided by the Company through an automated procedure ~~if its charge~~in the event that their billing exceeds ~~€ 300.00 and without prior notice~~a specified amount, the Service will be terminated as soon as the specified amount is exceeded. In ~~this~~ such case~~s~~, the Company will ~~disclose to~~notify the Subscriber ~~by~~ via e-mail~~,~~ to the e-mail address provided by the Subscriber~~, that he has declared~~about the interruption of ~~the provided services~~Services due to the exhaustion of the billing ~~threshold~~limit. The provision of the ~~interrupted~~ discontinued ~~service~~ Service will ~~restart~~ automatically ~~with~~ resume at the beginning of the next ~~billing~~ Billing ~~period~~Period. The Subscriber may at any time request ~~at any time~~ a change to the maximum billing limit~~,~~ by contacting the Company's Customer Service Department~~, the change in the maximum charge~~. Upon ~~first~~ initial activation, or in the event of a reduction, the new limit will ~~be applied~~apply from the next Subscriber's next ~~billing~~ Billing ~~period~~Period. ~~If~~ In the case of an increase to the monthly limit ~~is raised~~, the new ~~threshold~~ limit will apply immediately. The Company ~~has no responsibility~~shall not be liable for any ~~for the termination~~interruptions of its services to the Subscriber for any reason whatsoever, and the ~~latter~~ Subscriber ~~must weigh~~shall bear the risk of any sudden ~~disruption~~ interruption of ~~the~~ services ~~provided by the Company in the event that its charge~~if the bill exceeds the ~~maximum that it has~~limit voluntarily set by them during activation ~~Put it in the activation request~~ or ~~in later~~any ~~contact~~ subsequent communication with the Company's Customer Service Department ~~of the Company~~. The Subscriber may, at any time, ~~at his~~by written request to the Company, ~~at any time remove~~cancel, increase or ~~limit~~ modify the above ~~chargeable charge~~maximum billing limit, above which ~~he will, at his option, discontinue the services provided by the Company~~the Company's services will be interrupted, at the Subscriber's discretion.

~~7.13~~ **2.13.** ~~In the process of charging~~During the billing process for telephone calls, the total charge on the Subscriber's account may, for technical reasons, exceed the ~~charging~~ charge ~~limits~~ limits set forth in paragraphs ~~7.11~~2.11 and ~~7.12~~2.12. In ~~this case~~such cases, the Subscriber ~~is~~ shall be obliged to pay ~~to~~ the Company ~~all~~ the full amount of the telecommunication charges incurred.

~~7.14~~ **2.14.** Under ~~the terms of this Contract~~this Agreement, the Subscriber may receive ~~services~~ Services that incur~~charge~~ a usage fee for a specified period ~~of time~~. ~~In the event that the closing date for~~Upon the

expiration of the period for which the relevant fee has been paid, and while this ~~Contract~~ Agreement ~~is~~ remains in force, the Company may ~~proceed~~ automatically ~~to~~ renew the ~~service~~ Service for ~~a corresponding~~an equivalent period~~,~~ by charging the Subscriber's account. As a result, ~~after its registration Whose~~ the balance of the Subscriber's account may exceed the credit limit ~~as defined~~set forth in ~~the~~ paragraph ~~7.12~~2.11. The charge amount ~~of the charge is~~will be determined according to the Company's~~by~~ then current Price List ~~of the Company~~. In the event that the expiration of the period for which the ~~corresponding~~ relevant fee has been paid for one or more ~~services~~ Services ~~is paid~~ coincides with the contractual termination date of ~~the Contractual termination of~~ this ~~Contract~~Agreement, both the ~~Contract~~ Agreement and ~~these~~ the respective ~~services~~ Services ~~shall~~ will be automatically ~~and~~ renewed simultaneously ~~renewed on the basis of the current And paragraph 6.2~~in accordance with the provisions of this paragraph and paragraph 1.2.

2.15. Multimedia Information Services (MIS) are charged in accordance with the Company's current price list. MIS are value-added content services provided by mobile service providers and are charged for voice calls to numbers in the following ranges: 11XXX, 14XXX, 198XX, 901, 909, 806, 812, 825, 850, and 875. These number ranges are subject to change at the discretion of the Hellenic Telecommunications and Post Commission (EETT).

~~2~~ 3. IMPORTANT INFORMATION

The Subscriber ~~recognizes~~ acknowledges and accepts the ~~peculiarities and features~~particular characteristics of the ~~service~~ Service ~~that it receives from~~provided by the Company, ~~and which derives from the use of the Internet for its provision~~specifically those arising from the Internet-based nature of its delivery. In particular:

~~2.1~~ 3.1. The ~~service~~ Service is provided over the Internet and, ~~therefore depends~~as such, relies on third party electronic networks ~~over which~~that the Company ~~has~~ does not control.

~~2.2~~ 3.2. The Subscriber's Internet access ~~to the Internet~~ is at ~~his~~ their own risk and expense. The quality ~~features~~ of this connection, ~~as well as~~as along with the configuration of terminal equipment and the local network, may negatively ~~affect~~ impact the quality of communication through the Company's ~~service~~ Service or ~~make it impossible~~even render it unusable.

~~2.3~~ 3.3. The ~~service~~ Service may ~~stop working if~~cease function in the event of a power failure ~~occurs~~, unless the Subscriber ~~uses~~ has implemented Uninterruptible Power Supply arrangements.

~~2.4~~ 3.4. If the ~~service~~ Service ~~is accompanied by~~includes an ~~the~~ assignment (or portability) of the right to use ~~numeric~~ numbering resources with a geographical ~~definition~~designation, the Subscriber ~~may not~~is not permitted to make permanent use of these numbers outside the designated area ~~for which it was assigned (denoted~~indicated by the prefix of the number's National Destination ~~Number)~~Code. However, occasional use outside ~~this~~ the designated area (~~nomadicity~~nomadic use) is ~~allowed~~permitted.

~~2.5~~ 3.5. The ~~service~~ Service ~~provides the ability to route~~shall enable calls to be routed free of charge to emergency numbers, including the ~~Single~~ European ~~Emergency~~ emergency ~~Number~~ number "112".

~~2.6~~ 3.6. ~~The handling of calls~~Calls to emergency numbers ~~is~~ are subject to the same limitations as calls to other destinations, due to third-party mediation and ~~Internet use~~reliance on the Internet. Consequently, these calls may ~~be delayed or even fail~~experience delays or may fail to be delivered.

~~2.7~~ 3.7. Due to the nomadic nature of the Service, ~~T~~the Company ~~is not in a position to~~cannot guarantee ~~the sending of the actual caller~~ that accurate location ~~information~~ data of the caller will be transmitted to the

Competent Authority when handling calls to emergency numbers. ~~because of the nomadic nature of the service.~~

~~**2.8** **3.8.** The quality of the ~~service~~ Service may vary, either for better or worse, when ~~it goes to a point~~provided at a location ~~different from what~~other than the Subscriber's ~~denotes as a~~registered permanent address~~, for the better or worse~~.

3.9. During the term of the Agreement, the Subscriber acquires the exclusive right to use the number assigned to them upon acceptance of the application by the Company. This right shall automatically revert to the Company upon termination of the Agreement for any reason. In such cases, the Company shall have the right to assign the number to any third party in accordance with applicable legislation, without any liability to the Subscriber.

~~3~~ 4. ACTIVATION, ~~ADAPTATION~~ ADJUSTMENT AND MODIFICATION OF SERVICES

~~**3.1** **4.1.** The activation, ~~adaptation~~ adjustment and modification of ~~electronic~~ Electronic ~~communications~~ Communication ~~services~~ Services ~~is at~~are carried out upon the Subscriber's request and approval by the Company. Further information regarding the main products, services, tariffs and contract terms for end users with disabilities is available on the Company's official website. The Company is entitled to ~~determine~~establish, at its discretion, the procedures for submitting the ~~application~~ request and the conditions for accepting or rejecting the ~~application~~ request, and subsequently for ~~then~~ activating the relevant telecommunication services, in order to ~~deal~~ address ~~with~~ risks ~~of bad~~associated with unpaid debts or risks ~~of unlawful~~arising from illegal use of the ~~services~~ Services, Including risks ~~of indemnity~~related to compensation claims ~~to~~from third parties in a lawful~~legal~~, impartial, transparent, objective and proportionate manner relative to the existing risk.

~~**3.2** **4.2.** The Company may ~~require~~ request from the Subscriber, and the ~~latter~~ Subscriber is ~~required~~ obliged to provide, any necessary supporting documents proving ~~his / her~~their identity, ~~his / her~~ their home address ~~of domicile~~ from which the ~~permanent use of the services will be made~~Services will be permanently used, ~~the IDs~~their VAT number, documents ~~from which The~~showing their right to use the numbering resources assigned to them ~~it~~ by other entities and, in general, any other document required for the proper execution of ~~the present document~~this Agreement. The Subscriber must also~~, as well as to~~ sign the documents and~~/~~or authorizations ~~to the Company which, according to the individual~~addressed to their parties/ entities/ organizations/ providers, as required by the ~~current legislative~~applicable legal framework ~~aimed at third Institutions / Organizations / Providers and signature whose order they be forwarded~~which are necessary for the transmission by the Company to enable the activation of Electronic Communications Services. The Company ~~has no responsibility beyond~~shall not be liable for anything other than the timely transmission of the relevant documents to the ~~Body~~ Entity/~~-~~Organization. ~~For this reason~~Therefore, in the event ~~that the Agency / Agency fails to activate~~of non-activation or ~~delay the activation~~delayed activation of the Electronic Communications Services, the Company shall~~will~~ not be liable to the Subscriber for any breach of the ~~obligations of the Agency~~Entity /~~-~~Organization's obligations ~~deriving~~ arising from ~~the~~ applicable legislation.

~~**3.3** **4.3.** The Company ~~has~~ shall have the right, at its discretion, to ~~request at its discretion from~~require the Subscriber to provide a reasonable security deposit in any form ~~the payment of a guarantee of any kind~~ for the activation of ~~the present~~this Agreement. The Company reserves the right to immediately apply the amount of the security deposit towards any past due or legally enforceable debt of the Subscriber.

~~**3.4** **4.4.** The Company may ~~request~~ charge a reconnection fee in the event of ~~a~~ disconnection ~~from~~ due to the Subscriber's fault, ~~based on~~in accordance with the Company's Pricelist, which is provided to the Subscriber

prior to signing the Application for the provision of the Company's Service, as outlined in Article 12 of this Agreement.~~on its website at www.modulus.gr/pricelist-el~~. If the reconnection fee is not specified in the published Price List at the address mentioned above, its amount shall be ~~listed in the posted Pricelist at the above address, its amount is~~ set at € 0.00.

~~4~~ 5. COMPANY'S OBLIGATIONS

~~**4.1**~~ **5.1**. ~~In accordance with~~According to these terms, the Company is ~~obliged~~ obligated to provide the Services to the Subscriber ~~by exercising~~with due diligence, in accordance with the essential ~~elements of the T~~technical ~~Specifications~~ specifications of the Services and the terms of the ~~Contract~~Agreement, based on good faith, ~~and~~ commercial ~~morals~~ethics, telecommunication legislation, and ~~The~~ the terms of the licenses granted ~~to it~~ granted to the Company.

~~**4.2**~~ **5.2.** The Company reserves the right to unilaterally modify ~~unilaterally and~~ , at its sole discretion, the technical specifications of its Services, provided that such modifications ~~will~~ do not affect the agreed-upon quality of the Services ~~provided as agreed~~.

~~**4.3**~~ **5.3.** The Company ~~has no responsibility~~shall not be liable for the quality, adequacy ~~and~~ or security, ~~as well as for~~nor for any malfunction~~s~~ in, ~~of~~ the telecommunications and-/-or other networks of third parties, nor for the routing of ~~the~~ incoming call~~s~~ from the public telecommunications network to the Company's network, or for the termination of ~~the~~ outgoing ~~Call~~ calls to the destination network of the called number. In particular, the Company ~~is not~~shall not be liable for interruptions, interference or ~~problems~~ issues with ~~the~~ call quality ~~of the call~~ (whether incoming or outgoing), insofar as the call ~~starts~~ originates from or terminates in another network, ~~or ends up in another network~~ and the quality is objectively ~~depends~~ dependent ~~objectively and for~~on the other networks for technical reasons ~~and other networks~~.

~~**4.4**~~ **5.4.** The Company may ~~temporarily disable~~suspend or temporarily ~~discontinue~~ interrupt the provision of Electronic Communications Services ~~to carry out~~for scheduled network maintenance, ~~operations~~ provided that ~~it has been explicitly communicated to~~ the Subscribers have been expressely notified through an announcement ~~by means of a notice~~ on the Company's website, and by written ~~notice~~ notification ~~to the Subscriber by sending an e-Mail address~~via email ~~at~~ to the address ~~he has stated~~specified in the Application as well as ~~in~~ by any other appropriate ~~manner~~ means, at least twenty-four (24) hours ~~prior to arxi of each planned~~ before the maintenance work begins. If the availability of the Company's network and-/-or the provided Electronic Communications Services is interrupted ~~for~~ due to reasons ~~of exclusive liability of the Company in the case of unscheduled business~~for which the Company is solely responsible in the context of unscheduled operations, the Company ~~must~~ shall credit the Subscriber's account for the immediately following billing period, ~~with the portion of the amount~~proportionally to the fixed fee paid by ~~him~~ the Subscriber ~~Of the fixed fee corresponding to the period of interruption of the Electronic Communications~~for the period during which the Services were interrupted ~~provided~~ ,in accordance with ~~the provisions of~~ Article ~~10~~ 8 ~~hereof~~of the Agreement. The Company ~~will~~ shall not be liable for ~~the~~ any direct and-/-or indirect damages ~~that the~~suffered by the Subscriber, including ~~has suffered for~~ lost profits, data loss or ~~alteration of data~~ corruption, or ~~for~~ any other ~~damage the Subscriber may suffer~~damages.

~~**4.5**~~ **5.5.** The Company is ~~obliged~~ obligated, through ~~the~~ its Customer Service Department, to ~~immediately~~ promptly ~~examine~~ review ~~every Subscriber's~~any request from the Subscriber regarding the ordering, installation, activation~~initiation~~ or ~~termination~~deactivation, ~~pricing~~billing, quality of ~~service~~ Services, and ~~damage remedy~~fault resolution, and to ~~serve~~ address it within a reasonable time after ~~receipt of~~receiving it. The Company ~~bears no responsibility~~shall not be responsible for the time required to repair faults ~~requiring~~

that require actions ~~from~~ by, or ~~otherwise involving~~involve in any way, other carriers or telecommunication or other equipment ~~in the ownership of a~~owned by the Subscriber or third parties.

~~4.6~~ 5.6. ~~For~~ In the event of any dispute ~~arising~~ between the Company and the Subscriber regarding the ~~Contractual~~ terms of this Agreement and ~~/~~ or ~~the~~ its performance ~~of this Contract and~~, which ~~has not been~~cannot be resolved ~~by~~ through the Subscriber's ~~appeal~~ recourse to the Customer Service Department, the Subscriber may ~~request~~ seek ~~extra-judicial Its solution to the Consumer Ombudsman, which, in cooperation with EETT where necessary, addresses these unresolved differences~~an out-of-court resolution by submitting a complaint to the Consumer Advocate.

~~4.7~~ 5.7. In the event that a dispute between the parties remains unresolved despite their mutual efforts to ~~find~~ reach a mutually acceptable solution, either ~~of the two parties~~party has the right to initiate a mediation procedure~~,~~ by ~~communicating this~~notifying its intention ~~by letter~~in writing to the Hellenic ~~Center~~ Centre for Mediation ~~&~~ and Arbitration, ~~based in Athens,~~located at 42 Panepistimiou ~~42~~Steet, Athens, tel. ~~+3~~- 210 ~~36 20 274~~3613311, info@hellenic-mediation.gr, www.~~Hellenic~~hellenic-mediation.gr. ~~If the Center~~Provided that the Centre obtains the ~~Contract~~ agreement of the other party to ~~mediate and the mediator's~~proceed with the mediation and the name of the mediator (~~which~~ who may be proposed by the ~~Center~~ Centre if the parties ~~do not~~cannot agree on one), the main mediation ~~process~~ procedure ~~will begin~~shall commence no later than 15 days after ~~The~~ the date ~~of submission of~~ the dispute is submitted to the ~~Center~~ Centre and the other party consents to the mediation. ~~and the other party and~~and the mediation will ~~take~~ last for a maximum of 1 day (8 hours). If the ~~arbitration~~ meditation ~~procedure~~ results in an ~~Contract~~agreement, ~~this~~ such~~Contract~~ agreement ~~will~~ shall be in writing and its ~~content~~ terms will be binding on both parties. The costs of the mediation ~~process are borne~~shall be shared equally ~~by~~ between the two parties ~~jointly and equally~~. ~~In the event that~~If the dispute ~~cannot be settled through arbitration~~remains unresolved after the mediation and thirty (30) days have ~~elapsed~~ passed since the appointment of the ~~Ombudsman,~~mediator, either ~~of the parties has the right to bring the case before the~~ party may submit the dispute to litigation before the competent courts ~~in each case~~.

~~4.8~~ 5.8. In cases ~~of assignment to the subscriber of a~~where the Subscriber is assigned the right to use resources from the National Numbering System (~~NSS~~ NNS)~~resources~~. ~~From spectra~~spectrum that have been primarily allocated ~~primarily~~ to the Company by the EETT, the call numbers will be ~~determined~~ assigned by the Company. The Subscriber will be ~~notified of his~~informed or their assigned call numbers by the Company's Customer Service Department ~~of the Company before activating~~prior to the Activation of the respective ~~services~~Services. In the event that ~~he~~ the Subscriber wishes to change ~~the~~ their call number or ~~to~~ replace it ~~by~~ with another due to a change ~~due to the change~~ of address from which ~~it is~~ the Services are permanently used, ~~it will have to~~they shall pay the corresponding fees in accordance with the applicable Tariff ~~List~~.

~~4.9~~ 5.9. The Company is ~~obliged~~ obligated to inform the Subscriber~~,~~ ~~before~~ prior to signing the Application~~,~~ ~~for the General Terms~~of the general~~, the~~ terms and conditions of access and use of the provided ~~services~~ Services~~provided~~, as specified by the Company from time to time ~~will determine~~, the ~~term of validity and~~duration of the Agreement, the ~~ways of terminating the Contract~~methods of termination, ~~The use of~~of the rules for using the equipment, ~~accurate~~ the applicable charges~~,~~ ~~and~~ the ~~entire applicable Pricelist~~full Price List, the system ~~features~~characteristics, the quality of the ~~s~~Services~~,~~ ~~quality~~ and the coverage area.

~~4.10~~5.10. ~~To~~ In order to address incidents ~~relating~~ related to the security ~~and / or~~, integrity ~~or~~ ~~,~~reliability~~,~~ or stability of the Network~~,~~ ~~and /~~ or to safeguard the confidentiality of communications. or to ~~address~~ respond to any threats or ~~other weaknesses~~vulnerabilities affecting ~~in~~ the Company's or third parties' systems ~~or third parties~~ (including ~~subscriber or~~the Subscriber's systems or those of cooperating network operators ~~systems~~) ~~-~~,

~~The latter~~the Company may, without prior notice and at its discretion, ~~obtain without prior notice, if appropriate,~~take the appropriate and technically ~~appropriate~~ necessary measures ~~such as~~in each case. These measures may include, but not limited to: (a) interruption of network traffic to or from the Company's network (b~~B~~) blocking incoming-/-outgoing calls ~~for~~ to ~~the prevention of~~prevent malicious actions against the Company and-/-or ~~the Internet~~ its subscribers; ~~(b) blocking incoming / outgoing calls to prevent malicious actions against the Company and / or~~ (c~~C~~) ~~interruption of~~interrupting the provision of the Services, (d) ~~change~~ changing~~of~~ the Subscriber's ~~accreditation information~~account details (e.g., password) in the Company's systems.

5.11. The Company is obligated to promptly inform the Subscriber of any change to their numbers and, in the event of a number change, ensure the simultaneous operation of the old and new numbers for a reasonable period, at no additional charge, provided that the change is not initiated by the Subscriber. Alternatively, upon the Subscriber's request, the Company shall provide a recorded notification to callers of the old number for a period of six (6) months, free of charge.

~~5~~ 6. SUBSCRIPTION OBLIGATIONS

~~5.1~~ **6.1.** Electronic Communications Services that include the ~~Subscriber's Unlimited Use Rights~~right of unlimited or predefined use by the Subscriber for ~~against~~ a fixed monthly fee, or ~~are labeled~~hose referred to as "Prepaid ~~Speech Time Pack~~Talk Time Package" ~~shall be reserved for~~are intended exclusively for domestic use ~~only, excluding any kind of business use or for consideration by~~and may not be used for any professional purpose or for any compensation to the Subscriber ~~from Any third party~~by third parties who do~~es~~ not ~~derive~~ have direct rights directly ~~from the Contract~~under this Agreement, unless ~~specifically referred to in a Contract~~otherwise specified in a separate agreement with the Company. It is clarified that this ~~limitation~~ restriction does not apply to Electronic Communications Services provided ~~with~~ through ~~prepayment~~ prepurchased airtime, which is charged on a per-minute or per-second basis without any discounts on the ~~Pricelist prices~~Tariff rates. The Company ~~has~~ reserveds the right to require the Subscriber to pay ~~the price of the~~ call~~s~~ charges and-/-or ~~to discontinue~~suspend the Service ~~provision of the particular service if the use of~~if it is determined that the ~~services~~ Services ~~is not domestic but professional~~are being used for business purposes or ~~other use for consideration by the Subscriber by any~~for compensation by a third party who does not ~~derive~~ have direct rights ~~directly from the Contract~~under this Agreement.~~,~~ This is without prejudice to the ~~right of the~~ Company's right to terminate the ~~present directly~~Agreement immediately ~~with~~ due to the Subscriber's fault. ~~The~~ By way of illustration, and not limitation, the following uses are prohibited: the use of the ~~service~~ Service in conjunction with automatic calling mechanisms, continuous or extended call ~~diversion~~forwarding, ~~telesales~~telemarketing, ~~mass~~ bulk faxing ~~or~~, recorded messages, or systematic connections for data exchange, ~~etc. are not allowed~~without prior written notice to the Company and the written consent of the Company.

~~5.2~~ **6.2.** The Subscriber is solely responsible for the ~~correct~~ accurate completion~~, accuracy~~ and correctness of the ~~details mentioned~~information provided in the Application and ~~other necessary~~any other legally required supporting documents. If the user of the Calling Number is a person other than the Subscriber, the Subscriber is obliged to provide the user's details.

~~5.3~~ **6.3.** The Subscriber is ~~required to declare to~~obligated to notify the Company ~~within five (5) days and~~ in writing (by fax, e-mail or letter) of any change ~~in~~ to the ~~details~~ information (personal or otherwise) ~~included~~ provided in the Application and-/-or ~~notified~~ communicated to the Company, within five (5) working days. Failure to do so will result in any service being deemed validly provided to the address and other Agreement details listed in the Application, ~~Validly on the address stated on the Application and other contact details,~~

without prejudice to the ~~right of the~~ Company's right to terminate ~~the present~~this Agreement ~~directly at the fault of~~immediately due to the Subscriber's fault. The Subscriber is also required to notify the Company of any transfer of their connection, by signing any documents as may be required by the Company and/or applicable law.~~.~~

~~5.4~~ 6.4**.** The Subscriber is ~~required to make good~~obligated to use ~~of~~ the Electronic Communications Services responsibly and in accordance with applicable laws, including but not limited to ~~and must comply with the provisions of the~~ telecommunications ~~law~~legislation, intellectual and industrial property laws, data protection ~~and~~regulations, and ~~generally~~ any other relevant national and European rules or laws. The Subscriber ~~and may~~shall not take any action ~~to challenge Damage~~that could cause damage to ~~both~~ the Company ~~and~~ or the Services provided by ~~it~~the Company, ~~as well as the lowering of~~or that may reduce their security level.~~,~~ By way of example, and without limitation, the Subscriber agrees not to use the Services to: a) Cause damage or harm to third parties, particularly minors; b) Transmit content that violates the law or infringes upon the rights of third parties, or that interferes with the individual and social rights of others, including but not limited to content that is abusive, defamatory, illegal, offensive, or that infringes intellectual property rights or the terms of this Agreement or content that contains malicious software or programs designed to interfere with or damage any software, telecommunications equipment, or disrupt the use of the Company's services by other users;~~or to interfere with the Company's telecommunication material, as well as any Third Party~~ c) Mislead any person regarding the identity or origin of the content provided through the Services, or generally with respect to any content processed or transmitted via the Services; d) Damage the reputation of the Company or any third parties in any way; e) Jeopardize the security of the Company's network; f) Promote unsolicited or unauthorized advertising or unsolicited emails (spam); g) Disclose personal data without authorization.. ~~The~~ Any breach of this ~~term~~ clause shall ~~gives~~ entitle the Company ~~the right~~ to immediately terminate ~~the present~~this Agreement due to the Subscriber's ~~at the~~ fault ~~of the Subscriber~~, without prejudice to any other rights the Company may have under applicable law ~~of the Subscriber~~.

~~5.5~~ 6.5**.** ~~In the event that~~If the Subscriber ~~does not~~fails to comply with the terms of the ~~Contract~~Agreement, the Company reserves the right, upon ~~notice~~ notification to the Subscriber, to proceed at its ~~sole~~ discretion~~,~~ ~~to~~ with a partial and~~-~~/~~-~~or ~~total interruption~~complete discontinuation of the Service in order to protect both its Subscribers ~~but And the same by~~ and itself from any undesirable ~~effects~~ actions ~~and side effects~~or consequences resulting from the misuse of the ~~services~~ Services ~~offered~~provided. ~~Further~~Additionally, in the event that the Company ~~is in any way harmed by acts~~ suffers any damage due to the actions or omissions of the Subscriber, the ~~latter~~ Subscriber is ~~obliged~~ obligated to remedy ~~any~~ the damage~~,~~ ~~to the Company~~ and the Company ~~is entitled~~reserves the right to take any legal action necessary to ~~support~~ protect its rights before the relevant Administrative ~~and Other~~ Authorities And Courts.

~~5.6~~ 6.6**.** The username and password are ~~granted~~ provided for strictly personal use. The Subscriber must ~~act~~ exercise ~~diligently~~ due diligence and ~~take~~ implement all necessary ~~every~~ security measures (e.g.~~,~~ frequent ~~change of codes~~password changes, ~~non-disclosure of third party~~not disclosing access ~~data~~credentials to third parties, prohibiting use by ~~third-part~~third parties~~y ban~~, etc.) to prevent ~~the~~ unauthorized use of their personal ~~information~~ data ~~in~~ on the Internet. ~~In the event that~~If the Subscriber becomes aware of ~~the~~ any unauthorized use of ~~his~~ their password by a third party (with or without ~~his~~ their consent), ~~he~~ they must immediately ~~inform~~ notify the Company in writing. In any case, the Company ~~has~~ shall not be liable ~~responsibility~~ for any damage or loss resulting from unauthorized use of the password or for use by third parties.

~~5.7~~ 6.7. In the event of ~~a~~ the loss of the Subscriber's ~~"Password"~~password or its use by a third party, with or without the Subscriber's consent, the Subscriber ~~shall~~ must immediately notify the Customer Service Department. ~~Throughout the interim period, u~~Until the Company is notified, the Subscriber ~~is~~ shall be fully and exclusively liable for any ~~loss or~~ damage or harm suffered by ~~himself~~ the Subscriber or caused to the Company ~~by the unlawful~~due to the unauthorized and~~-~~/~~-~~or illegal use of the Services.

~~5.8~~ 6.8. The Subscriber must be informed of the applicable prices, terms and conditions ~~of~~ for access ~~of~~ to the Company's ~~services~~ Services, as well as ~~of its~~their rights ~~in relation to~~regardubg the protection of ~~the privacy of~~ telecommunications privacy, through~~from~~ the Company's website ~~or points of sale of its products and services Company~~.

~~5.9~~ 6.9. The Subscriber has the right to access only communication data that pertains to him/her, and such access shall be in accordance with the applicable legal provisions.

6.10. The ~~service~~ Service is ~~offered~~ provided for personal use only and not for exploitation. The Subscriber may not resell, exploit or ~~generally~~ otherwise use the ~~service~~ Service ~~he receives~~received from the Company in a manner ~~contrary~~ that violates ~~to the Company's~~ good morals, good faith, or the Company's fair use policy ~~and policy of proper use,~~ unless the ~~latter~~ Company has ~~agreed~~ granted its prior ~~in writing~~written consent.

~~8~~ 7. CONFIDENTIALITY OF COMMUNICATIONS – PROTECTION OF PERSONAL DATA - INTELLECTUAL PROPERTY RIGHTS

~~8.1~~ 7.1. This Agreement is governed by the Company's Privacy Policy, which is provided to you along with this Agreement and is also accessible at any time via the footer of our website at modulus.gr. By signing this Agreement, you acknowledge that you have read and understood the Privacy Policy, and you expressly and unconditionally agree to it as an integral part of this Agreement.~~The Company takes all reasonable steps to protect the privacy of the Subscriber's communications and the information and data transmitted. However, the Company does not guarantee the security of data transmitted through third-party networks~~.

~~8.2. The Company declares that any termination of the Subscriber's communications is permitted only if and to the extent that it is required to fulfill its obligation in accordance with the applicable law. In particular, the Company complies, as the law so requires, with the content of a Prosecution Order, a judicial or administrative decision without prior notice to the Subscriber. For the purpose of this Contract, the Company maintains and processes personal data of the Subscriber.~~

~~8.3. The Company maintains the above personal data by using security procedures and providing the highest possible security and confidentiality of the Subscriber's personal data. The Subscriber has the right to be informed of his personal data held by the Company and the right to object and correct such data in accordance with the applicable data protection legislation and in particular Articles 11 to 13 of Law 2472/1997.~~

~~8.4. The addressees of the data are the Company and its personnel as well as any legal or natural person to whom the Company is obliged or entitled to disclose the data, upon the Subscriber's consent, law, court or public prosecutor's orders or provisions, or in general orders or orders.In addition, the Company declares and the Subscriber accepts that, in connection with the interconnection of its network with other operators' telecommunication networks for the provision of interconnection services, it is necessary that such personal data be transmitted even if they have been requested to conceal them. These data will be transmitted to the telecommunication operators solely for the costing of the services provided and for compliance with provisions of the existing legislation and regulatory decisions in force. Also, the Company declares and the~~

~~Subscriber accepts that data collection is required for the collection of accounts. These data will be passed on to the collecting agents solely for the collection of the Subscriber's accounts.~~

~~8.5~~ 7.2. The Subscriber ~~shall have~~has the right ~~at any time~~ to request, at any time, in writing, that the last three (3) digits of the dialed numbers ~~dialed should~~ be ~~hidden~~ concealed in the detailed ~~account~~ billing statement, ~~if~~ provided that the Subscriber ~~he~~ has ~~chosen~~ opted to receive ~~it~~such a statement. If the ~~use of~~ Electronic Communications Services ~~is made~~are used by ~~more than one~~multiple users, in a ~~way~~ manner ~~that does not violate~~consistent with the Company's Fair Use of Services Policy ~~for Proper Use~~, the Subscriber ~~already promises and guarantees~~hereby represents and warrants ~~through this~~ that ~~the~~ all such users have been informed that the Subscriber will receive a per-call ~~an analysis~~ breakdown of charges ~~of the account per call And~~and ~~for~~ all other personal data processing ~~facilities~~ provisions ~~subscribed~~ to which ~~by~~ the Subscriber ~~hereto~~has consented under this Agreement.

~~8.6~~ 7.3. The Subscriber ~~is required to~~shall inform any ~~other person~~third party ~~that he makes use of~~using the ~~services~~ Services ~~received by the former~~provided to the Subscriber under this Agreement, ~~and which are governed by the terms of the Contract with regard to~~of the processing of personal data ~~arising~~ resulting from ~~the~~ such use (including, for the purposes of ~~labeling~~ identification, ~~and without limitation, Account~~but not limited to, the issuance of an itemized bill), ~~and the communications~~as well as the Company's ~~privacy~~ Privacy ~~policy~~Policy. The Company ~~has no liability~~shall not be held liable for any ~~violation~~ breach of ~~the privacy of~~ communications privacy laws or personal data protection laws arising from the use of the ~~services~~ Services ~~received by the Subscriber from~~by third parties.

~~9~~ 8. LIABILITY AGAINST SUBSCRIBERS

~~9.1~~ 8.1. If the availability of the provided Services ~~provided~~ is interrupted for ~~the sole~~a reason solely attributable to ~~of~~ the Company~~'s fault~~, ~~and in particular~~specifically if the System ~~fails~~ is unable to provide Services to any Subscriber for a continuous period ~~of more than~~exceeding two (2) hours and fifteen (15) minutes, or for a ~~period~~ total duration exceeding ~~Six~~ six (6) hours within any continuous ~~period of~~ thirty (30) day~~s~~ period, and subject to Clause~~s~~ ~~11.1~~10.1 ~~and 11.2 for the occurrence of gambling or events of~~regarding force majeure or unforeseen events, the Company shall credit ~~the~~ Subscribers ~~with~~ for ~~its~~ the portion of the Fixed-~~mentioned~~ Annual Charge ~~of these annual fee,~~ paid by them, ~~which corresponds to~~corresponding to the ~~time~~ period of such interruption.

~~9.2~~ 8.2. To serve its Subscribers, the Company provides the telephone number 13813 (free of charge when dialed from the Company's network, and subject to the applicable tariff policy of each provider) which operates 24 hours a day, 7 days a week, with a waiting time that will not exceed 5 minutes. For fault reporting, Subscribers can call the toll-free number 13713, available 24 hours a day, 7 days a week, with a waiting time that will not exceed 5 minutes.~~In addition to the above, the Subscriber is entitled to submit a reasoned written submission to the Customer Service Department in the event that he considers that the Company's obligations are incompletely fulfilled against him. If the Company confirms on the basis of the recorded technical data the truth of its claims, it makes a corresponding compensation and / or reimbursement of the paid.~~

~~10~~ 9. RELEVANCE OF TELEPHONE LISTS - EMERGENCY SERVICES - ARTICLE 11 REGISTER

~~10.1~~ 9.1. The Company maintains and processes ~~for~~ the telephone numbers ~~that~~ it assigns to its subscribers or makes available to Entities responsible for providing ~~Directory Providers of~~ Directory Services through the Universal Service, and keeps subscriber lists that are available to the public or can be obtained through directory ~~inquiry~~ information services.

~~**10.2** **9.2.**~~ The Subscriber, if he/she ~~so selected,~~has opted for it and subject to the provisions on the protection of personal data and ~~the confidentiality~~privacy of communications, ~~shall~~ may be included ~~be registered~~ in the above ~~directories~~ lists with the following ~~information~~ data, based on ~~the basis of~~ his-/-her ~~application~~ request or at his/her discretion: ~~part thereof, at his option: ,~~telephone number, ~~N~~name, surname, patronymic (for natural persons), or business name (for legal entities), and address. ~~(for natural persons) or name (for legal persons) and address.~~

~~**10.3** **9.3.**~~ ~~Subscribing~~ The registration of the Subscriber's personal ~~information~~ data ~~to subscribers' printed~~ or electronic telephone directories implies the Subscriber's consent to the transmission of his ~~or~~/ her personal data to third parties and the further processing ~~thereof~~ for purposes related to additional uses ~~in the context of further search-based use / or~~ processing ~~capabilities~~, based on search functions, using the ~~First~~ name or ~~brand~~ surname as the rearch criterion, as well as~~nd~~ reverse search functions, ~~search criteria~~using the telephone number as the search criterion.

~~**10.4** **9.4.**~~ The Subscriber may~~, declare herewith, and~~ at any time during ~~this execution~~the term of this Agreement, declare their preferences regarding the processing of personal data by completing and ~~sending~~ submitting to the Company the ~~specific~~ signed form "Change of Preferences for the Processing of Personal Data"~~., his / her~~These preferences ~~for the processing of his / her personal data including~~include: ~~Its links to~~(i) whether to include their telephone connections from telephone directories, (ii) whether to ~~the inclusion of or not~~include or exclude ~~in the addresses of these links~~the address details of these connections, (iii) whether to ~~the transmission~~transmit ~~or not of the~~their name and surname ~~of~~ to the ~~service An emergency~~ 112 emergency service ~~where an~~in case they have requested an exception ~~has been requested~~ from ~~the~~ publication ~~of~~ in telephone directories, (iv) the preference for ~~issuing a detailed~~an itemized or summary ~~account~~bill, (v) the ~~option~~ choice to ~~conceal~~ hide or not to hide the last three digits of the ~~numbered~~ numbers ~~when a detailed account is issued~~dialed on an itemized bill, and (vi) whether ~~or not~~ to include ~~Of its links~~their connections ~~to~~ in the list of subscribers who ~~have stated that they~~ do not wish to receive ~~calls for~~ direct ~~promotion of products or services~~marketing calls. It ~~should be~~is noted that in cases where the Subscriber's ~~compliance~~ preferences ~~with the Subscriber's preferences~~ involve~~s~~ third parties, the Company's liability is limited to the accurate transmission of such preferences, as applicable to the Subscriber, based on the ~~basis of the Application and the changes it has requested in the above~~information provided in the form and any changes requested by the Subscriber under the procedure described above,~~ The previous working~~on the business day preceding the day on which such third parties ~~of the~~ request ~~of these persons for~~ the transmission of the data. Under no circumstances ~~may~~ can the Company be held ~~responsible~~ liable for any errors or omissions in ~~completing~~ the completion ~~Forms~~ of the forms ~~specifying~~ setting out the Subscriber's personal data processing preferences, or ~~the inability of such~~for the failure of third parties to comply with ~~these~~ such preferences.

~~**10.5** **9.5.**~~ ~~The Company, in~~In accordance with the ADR ~~Emergency~~ Regulatory Act of the Hellenic Civil Protection Authority (ADAE) regarding emergency calls, the Company shall, in each case ~~Call Regulatory Act, in any case~~ of calls to the Single European Emergency Number 112, ~~will~~ proceed to neutralize any ~~hide-out~~concealment of a ~~caller's~~ calling subscriber's number. Furthermore, upon request by ~~and will notify~~ the General Secretariat for Civil Protection, ~~at its request :~~the Company shall provide the following information: ~~about~~ (i) the ~~Subscriber's~~ subscriber's declared address, (ii) ~~regardless of~~ whether or not the connection is ~~reportable or not~~publicly announceable,, and-/-or (iii) any additional telephone directory information, depending on the ~~Subscriber's~~ subscriber's ~~choices~~ preferences ~~for the announcement of its~~ regarding the disclosure capability of their connection details.

~~10.6~~ 9.6**.** The Company maintains a special list of telephone ~~connections~~ numbers for which the ~~owners~~ holders have ~~indicated~~ declared, ~~through~~ via the Application or Change of Preferences for the Processing of ~~the~~ Personal Data ~~Processing Preference~~ Form ~~of~~ as described in paragraph ~~10.4~~9.4, that they do not wish to ~~accept~~ receive calls on these numbers for the direct promotion of products or services, in accordance with Article 11 of Law 3471/2006. The Subscriber ~~accepts~~ agrees to the transmission of ~~these~~ such data (including exclusively ~~its~~their telephone numbers ~~only~~ and ~~its desire~~their wish to be excluded from ~~a tele-sale~~telemarketing campaigns) ~~from~~ by the Company to third parties solely for the purpose of ~~complying~~ ensuring compliance by such third parties with the applicable law ~~for~~ on unsolicited communication. The Company ~~may~~ shall not ~~in no way~~ be held responsible for the compliance or non-compliance of such third parties with the Subscriber's preferences, nor for the use of ~~which~~ the data ~~transferred~~ transmitted for this purpose by third parties. The Company's liability is limited to the accurate transmission of these preferences ~~in accordance with~~as outlined in paragraph ~~10.4~~9.4.

~~11~~10**. FAILURE TO COMPLY WITH TERMS - MAJOR VIOLENCE**

~~11.1~~10.1**.** The Company ~~has no liability~~shall not be liable for any failure to comply with, ~~or failure to comply~~or inability to perform, the terms of this Agreement when such failure or inability is caused by ~~with the present conditions when it is due to~~ force majeure or ~~otherwise, outside the sphere of influence of the~~any other reason beyond the Company's control, including but not limited to~~, such as, for example,~~ wars, strikes, accidents, earthquakes, floods, ~~Fires~~fires, ~~storms~~natural disasters, ~~or other natural phenomena,~~ acts of terrorism, sabotage, government ~~bans~~prohibitions, ~~acts~~ actions of Greek, ~~or Community~~EU or other competent authorities, ~~trade exclusion~~commercial blockages, interruptions or damages to the public telecommunications network or ~~to~~ third party electronic networks ~~The~~ (particularly where they are used ~~of the Service~~ by the Subscriber to ~~obtain~~ receive the ~~service~~ Service from the Company), court ~~decisions~~rulings, ~~prosecutor's~~ orders of public prosecutors, ~~termination~~ provision of ~~the service in a different~~Services at a location other than ~~from that stated by~~ the Subscriber's ~~as a~~declared permanent address, replacement of the copper network, damage or malfunctions of the Subscriber's terminal equipment, or any other ~~or malfunctions or~~ misuse/misconfiguration thereof ~~/ Parameterization of the Subscriber terminal equipment~~, etc. During any event covered by this clause, the Provider shall take all reasonable steps to comply, to the extent possible, with the terms of the General License Regulation and to maintain the highest possible level of service.

~~11.2~~ 10.2**.** The Company ~~is not responsible~~shall not be liable for the quality, adequacy, ~~and~~ or security of third party networks that are necessarily used ~~to provide~~for the provision of its ~~services~~Services.

~~12~~ 11**. FINAL PROVISIONS**

~~12.1~~ 11.1**.** ~~Invalidity~~ The invalidity of ~~one or other term (s)~~any provision(s) shall not ~~invalidate~~ affect the validity of the ~~Contract~~ Agreement as a whole, and the ~~and the other~~remaining terms shall ~~remain~~ continue in full force and ~~shall give full~~ effect ~~to their legal effects~~. The parties ~~will make every~~shall use reasonable efforts to replace any invalid ~~terms~~ provisions that reflect the intent of the original provisions to the greatest extend possible.~~with valid as close as possible content~~.

~~12.2~~ 11.2**.** Individual ~~services~~ Services governed by the provisions ~~hereof~~ of this Agreement may be ~~accompanied~~ subject to ~~by~~ additional terms of use, which shall form an integral part of ~~the present~~this Agreement and which (if ~~any~~applicable) ~~are posted~~will be made available on the Company's website.

~~12.3~~ 11.3**.** The Company reserves the right to modify, add, or remove ~~or terminate~~any ~~the~~ terms of this ~~Contract~~Agreement, which ~~will enter~~shall come into ~~force~~ effect only ~~if~~ after the Subscriber has been notified

at least one (1) month prior to ~~its application~~their implementation. Such notification shall be made either through a prominent announcement on the Company's website, ~~the above Web Site by a notice at a visible point As well as by~~ with reference to ~~an~~ the relevant ~~obvious point of the~~changes on the printed and-/-or electronic ~~account~~invoice, ~~depending on the individual~~or by any other ~~way~~ method through which ~~of sending it to~~ the Subscriber is typically informed about the issuance of their monthly bill, , ~~or in any case in exactly the same way as the Subscriber informs Or even~~ including by sending an e-mail to the address ~~that~~ provided by the Subscriber ~~has declared~~ to the Company, to ensure ~~as an email address, in such a way that the~~ timely and adequate notice as described above ~~updating of the information is guaranteed in any case~~. The Subscriber shall have the right, ~~be entitled~~ within ~~that~~ the aforementioned one (1) month period, to object ~~by~~ to any ~~any appropriate means to~~ such ~~addition,~~ modification, addition or ~~termination~~ removal of ~~the~~ terms ~~of this Contract~~ and to terminate this Agreement without penalty. ~~undue delay the existing Contract between him and the Company.~~ Upon ~~expiry~~ the expiration of the ~~above~~ aforementioned one (1) month period, the Company ~~is~~ shall be entitled to ~~apply~~ implement the ~~relevant addendum~~modification, ~~amendment~~ addition or ~~deletion~~ removal of ~~the~~ terms ~~of this Contract~~, ~~assuming the consent of~~subject to the Subscriber's consent. In this case, the Subscriber ~~is entitled~~shall have the right to withdraw from the Agreement~~,~~ within one (1) month of notification or publication of such changes,~~,~~ ~~to withdraw from this notice without notice~~ by providing written notice to the Company~~;~~. If the Subscriber does not terminate the Agreement within this period, the amendments shall be deemed accepted. ~~otherwise, the non-denunciation constitutes tacit acceptance of the changes;~~ This ~~last~~ right to withdraw ~~of the Subscriber is~~ shall be suspended if the ~~modifications~~ amendments are ~~imposed~~ required by law ~~or~~, regulation, or by a decision of the Hellenic Telecommunications and Post Commission (EETT)~~EETT~~ or another competent Authority.

~~**12.4**~~ **11.4.** It is expressly agreed that the Subscriber ~~is not entitled~~shall not have the right to assign or transfer any of ~~his~~its claims ~~and~~ or rights under this ~~Contract~~Agreement. The Company, however, ~~is entitled~~retains the right to assign or delegate ~~to a natural or legal person~~ the collection of any amounts ~~due~~ owed by the Subscriber under ~~the Contract~~this Agreement to any third party, whether a natural person or a legal entity..

~~**12.5**~~ **11.5.** Any notice or communication by the Company to the Subscriber under this Agreement may be delivered through the bills issued to the Subscriber, via electronic means (e.g., email), or by any other appropriate method as determined by the Company.

11.6 This Contract is governed by Greek Law, the ~~Decisions~~ decisions and ~~the Regulations~~ degulations of the Hellenic Telecommunications and Post Commission (EETT), the Hellenic Authority for Communication Security and Privacy~~EETT~~, (ADAE) ~~&~~ and the Hellenic Data Protection Authority (APADPX), ~~which apply~~as applicable to electronic communications transactions, along with any~~d all~~ relevant provisions in force from time to time. ~~In order to resolve~~For the resolution of disputes arising ~~out of~~from the application-/interpretation of this ~~Contract~~Agreement, it is expressly agreed that all parties will ~~in principle~~ seek, in principle, to resolve the dispute out of court with the contribution of the Consumer Advocate in cooperation with EETT. ~~In the event that any attempt to resolve the~~If all efforts to settle the dispute ~~is~~ amicable faily and judicial resolution is necessary ~~resolved out of court and the parties are brought to court,~~ the ~~courts~~ Courts of ~~either the city~~Athens (seat of the Athens Court of First Instance) shall have exclusive jurisdiction. ~~where the Subscriber has his domicile or registered office or the Court of the place where this Contract was drawn up shall be competent.~~ The language used for any service provided ~~is~~ shall be Greek. ~~The~~ This ~~present~~ General Terms and Conditions Agreement for the Provision ~~for~~of Electronic Communications Service is an integral part of the Subscriber's ~~Application~~ relevant application. ~~and the latter~~The Subscriber expressly ~~states~~ declares that ~~he~~ they have carefully read ~~readily~~ and fully understood ~~and fully understood~~ each term of this

~~Contract~~Agreement, a copy of which has already been ~~issued~~ provided by the Company ~~with~~ in the form of a withdrawal form.

~~1~~12. DEFINITIONS

The following words and phrases used herein ~~will~~ shall have the following meanings:

Application: The ~~service request entitled~~application for the provision of Services titled "APPLICATION-CONTRACT FOR THE ACTIVATION OF VoIP SERVICES" ~~signed by the Subscriber or by a person authorized by him and accompanied by the supporting documents and documents requested by the Company.~~is an integral part of these General Terms and Conditions for Electronic Communications Services.

Call Number, or Numeric Resource: The telephone number that the Subscriber ~~uses~~ will use in order to use the ~~services~~Services.

Subscriber: The natural person or legal ~~person~~ entity who ~~Contracts~~ enters into an Agreement with the Company for the provision of telecommunications services and ~~its~~ access to the Company's telecommunications network.

~~Contract~~Agreement: ~~This~~ These General Terms and Conditions for Electronic Communications Services~~Contract~~, ~~which includes the General Terms, its Annexes~~their annexes and any ~~and the Application~~request for service activation submitted to the Company.

Network: ~~All~~ The set of active and passive equipment, whether terminal or ~~non-terminal equipment~~not, infrastructure, devices, ~~interfaces~~interconnections, techniques, technologies, and other ~~assets~~ elements either owned or controlled by the Company, ~~and / or~~ the Subscriber, ~~and /~~ or third parties ~~Persons~~, ~~and which~~that affect the availability and accessibility of, or determine ~~impart to the Company's Electronic Communications Services~~ the form, characteristics and functionality of, the Company's Electronic Communications Services as ~~with which such services are~~ provided to the public.

Price list: The list of pricing and the billing policies ~~of~~ for the ~~System's~~ Company's Electronic Communications Services, which is posted on ~~or other services connected to the System, as will be published from time to time by~~ the Company's official website, ~~which will be structured at its discretion in accordance with the provisions of Article 8 below and is posted on the Company's official website and is an~~forms an integral ~~part~~ annex ~~of this publication~~ to this document. The Price List is available on the Company's website and includes as annexes the ~~and is published at www.modulus.gr/pricelist-el, and has as annexes the~~ " ~~The list Destination~~ Summary Price List of Destination" and the "~~-~~Detailed ~~pricelist destination~~Price List of Destinations~~-~~".

Summary Price Lit of Destinations~~Destination Tariff~~: The list of ~~pricing~~ prices and ~~billing~~ the charging policy for ~~calling~~ calls to all ~~available~~ destinations (including short codes and international destinations), grouped by country code and by ~~network~~ type of network or numbering ~~rows~~ range (such as mobile, ~~Fixed~~landline, personal numbers, etc.) ~~that are~~ routed ~~from~~ through the Company's Network ~~and are published at Www.modulus.gr/short-rates-el~~.

Detailed Price List of Destinations:~~Detailed Destination Pricing~~: ~~The~~ A comprehensive list of ~~pricing~~ rates and ~~billing~~ changing policies for ~~calling~~ calls to all ~~available~~ destinations (including short codes and international destinations) broken down by~~for~~ each chargeable prefix separately, without the ~~above Grouping~~grouping used in the Summary Price List of Destinations. ~~of Destination Targets grouped by the The~~This list applies to calls routed through the Company's network and is ~~published at www.modulus.gr/full-~~

~~ratesel and is~~ also accessible ~~additionally through~~via the voice portal ~~with the number~~by dialing "13000" from the ~~Modulus~~ modulus network.

System: the service delivery system for which the Company is responsible, in accordance with the license granted to it by the competent regulatory and supervisory authorities.

Electronic Communications Services (“Services”): ~~Telephony~~ The telephony ~~services~~ Services (data and content) to be provided by the Company ~~under the present~~hereunder. Electronic Communications Services may include Portability Services, Caller Line Identification Services, etc. Each “Service” provided by the Company under these Terms shall constitute an Electronic Communications Service.

Operator/Organisation/Other Provider or Donor Provider/Receiver Provider: ~~**Organization / Derivative / Provider Provider:** is~~ Refers to any entity, organization, company or authority that, in accordance with applicable ~~law~~legislation, is involved in the implementation of number portability and any other services necessary for the provision of Electronic Communications Services.

Customer Service Department: The ~~Department of the~~ Company’s department responsible for ~~communicating~~ communication with Subscribers, to which the Subscriber may submit any request or statement ~~he wishes~~ (~~T~~tel: 13813 & +30 215 215 1500, fax: +30 215 215 1509, e-mail: ~~telecoms @ Modulus.gr~~telecoms@modulus.gr)

Company website or Website: ~~**Website or Company Website**~~**:** The ~~website of the~~ Company’s website is www.modulus.gr

"National Numbering Plan (NNA.) ~~**NSA**~~**:** ~~The National Numbering Plan,~~ as defined in ~~Ministerial~~ EETT’s Decision No. 966/2, published in the Government Gazette Issue (FEK) issue B, 5266/30-11-2020 ~~26634/924 / 3-5-2007 and~~ as amended and currently in force.

Personal ~~**Information or Personal**~~ **Data:** Any information that ~~refers to and describes or characterizes a~~identifies or can identify a natural person, ~~such as~~including but not limited to: ~~identification~~ identifying details (such as name, age, ~~residence~~address, occupation, marital status, telephone numbers, etc.), ~~physical characteristics, education, Work experience, etc.)~~employment-related data (e.g., registered office, position, etc.), and ~~economic~~ billing ~~situation~~ information (~~income, assets, economic behavior~~such as VAT number, tax office, etc.) ~~and so on~~.

Processing of Personal ~~**or Personal**~~ **Data:** ~~Any work done~~refers to any operation performed on personal data, such as: ~~collecting~~collection, ~~registering~~recording, ~~organizing~~organization, ~~maintaining~~ maintenance or ~~storing~~storage, ~~modifying~~modification, ~~exporting~~extration, ~~using~~use, ~~transmitting~~transmission, ~~disseminating~~dissemination, ~~publishing~~ publication, ~~and publishing, linking~~disclosure, association or ~~combining~~combination, ~~Engagement~~interconnection, blocking, ~~deletion~~erasure, or~~,~~ destruction.